



# Bench Scales

## Troubleshooting Guide



**Helpful troubleshooting instructions for bench scales, including issues related to:**

- Display does not light up
- Display locked up
- Keypad does not respond
- And more



# Bench Scales Troubleshooting

Industrial bench scales, which can also be referred to as compact scales, are ideal for small spaces as they take up a minimal amount of room while providing maximum accuracy and durability in a variety of industrial environments. These multi-purpose bench scales are built to withstand daily use in both wet and dry areas and are typically very affordable with some models even approved for use in hazardous areas. Regardless of how small the bench scale is, however, it's critical to keep it maintained and cleaned so continues to perform in a reliable manner.

<b>Issue</b>	<b>Probable Cause</b>	<b>Solution</b>
<b>Display does not light up</b>	AC power not present	Ensure unit is plugged in; check power to the outlet
<b>Display locked up</b>	Possible power surge	Recycle AC power to the indicator
<b>Keypad does not respond</b>	Possible power surge	Recycle AC power to the indicator
<b>Weights are not correct</b>	Mechanical bind	Check for debris under platform; check for objects leaning against the platform
<b>Weights are not correct</b>	Wrong units	Check to be sure scale is in the desired units
<b>ZERO key does not respond</b>	Unit is in "net" mode	Check to ensure the unit is in the "gross weighing mode"
<b>Display locked up power to indicator</b>	Possible power surge	Unplug scale for minimum of 10 seconds, then recycle